

2018

Energy Assistance — Catholic Community Services of Lane County

CCS offers energy assistance to eligible Lane County households at both of our Community Service Centers (Eugene and Springfield).

How to Get On the Waiting Lists for LIHEAP and EWEB Customer Care

You can get on the waiting lists for LIHEAP and EWEB Customer Care three different ways this year:

1. Go Online: When the waiting lists are open (see below for details); you can now submit your waiting list request online, using the following links:

- ~~[LIHEAP](#)~~
- ~~[EWEB Customer Care](#)~~

Go to: [ccslc.org/energy-assistance/](https://www.ccslc.org/energy-assistance/)

2. Call by Phone: when the waiting lists are open (see below for details)

- For Eugene, call 541-345-3642
- For Springfield, call 541-747-8349

Please DO NOT call and leave a waiting list message on any other extension. Messages left at any other extension will be deleted.

3. Walk-In: When the waiting lists are open, you can now walk in to either CCS location and ask to be added to the LIHEAP and the EWEB Customer Care waiting lists

- Eugene Community Service Center, 1464 W. 6th Avenue, Eugene
- Springfield Community Service Center, 1025 G Street, Springfield

When Are The Waiting Lists Open?

LIHEAP: The waiting list for the Low Income Home Energy Assistance Program (LIHEAP) will open on November 1, 2018, at 9:00 a.m. Senior (age 60+) and Permanently Disabled households will be given priority in November. The LIHEAP waiting list for everyone will open on December 3, 2018.

EWEB Customer Care: The waiting list for EWEB Customer Care will open on the first business day of each month, starting on October 1, 2018, at 9:00 a.m., and reopening at 9:00 a.m. on the first business day of each month November-September.

All appointments are made on a first-come, first-served basis. Getting on a waiting list is not a guarantee of assistance.

If the waiting list closes before you are able to get on the list, you will have to wait and try again on the first business day of the next month. Keep trying!

Mail Outs

This year we WILL be sending mail out applications for Senior and Disabled Households who received LIHEAP this last winter season. A letter will be sent in October giving your household the option of applying through the mail or coming in for an appointment.

Springfield Utility Board Project Share

Project SHARE is now closed. We will start scheduling Project SHARE appointments on October 22, 2018 at 9:00 a.m.

There are three ways to make a Springfield Project SHARE appointment:

1. Send an email to projectshare@ccslc.org requesting an appointment.
2. Call 541-747-8349 and select the Springfield Project SHARE option. You must speak with a staff member to make an appointment by phone, you will not be able to leave a message.
3. Walk-in to our Springfield Community Service Center at 1025 G Street during regular office hours (Mon-Fri 9-4:30)
- 4.

Select from the following for additional energy assistance information:

[What To Bring To Your Energy Assistance Appointment](#)

[Energy Assistance Income Guidelines](#)

[Energy Assistance Program Descriptions](#)

[If You Need to Reschedule Your Energy Assistance Appointment](#)